

Introduction to the Online Data Collection (OLDC) System

ACF LIHEAP Grantee Training

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Presenters

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Agenda

- Introduction
- Username and Password
- Login
- OLDC Home
- Accessing Report Forms
- Report Form
 - Initialize Report
 - Save
 - Validate
 - Certify
 - Submit
 - Revisions
- Resources

INTRODUCTION



Introduction

 OLDC is a convenient electronic method for submitting grant forms

Benefits include:

- Report forms can be submitted quickly through a secure Internet site
- Rule validation and checks can be added or modified to reduce errors, improve validity of data, and speed up Federal review process

Introduction

- Advanced Help Resources
 - On-screen definitions and tips for fields
 - OLDC Documentation
 - Help Sheets
 - Tutorials
 - Grantee Videos

Introduction

| JOB TYPE | <u>DEFAULT ROLES</u> |
|--|--|
| Grant Administrator | All roles |
| Data Entry | Initialize, Edit/Save, Validate, View/Print Grant Form, Add File Attachments |
| Authorized Official and Grant Director | Certify with Signature Authority, View/Print Grant Forms |
| View-Only | View/Print Grant Forms |
| NOTE: You can add additional roles to any job type | |

USER NAME AND PASSWORD

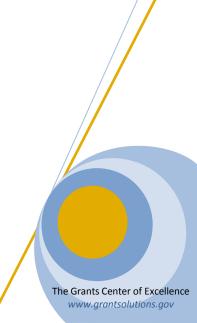
User Name and Password

- New User Names and Passwords are received via two emails from On-Line Data Collection System@acf.hhs.gov
 - The first contains the User Name and Security Policy
 - The second contains the OLDC Password
- If either e-mail is not received, please contact the support center at Phone: 1-866-577-0771 or via e-mail at app support@acf.hhs.gov
- Grantees already using OLDC to submit other forms do not receive new IDs and passwords. Instead, they may use their existing account information

User Name and Password

- Please ensure spam blockers are not preventing receipt of User Names and Passwords. Make sure that all e-mails are being accepted from:
 - On-Line_Data_Collection_System@acf.hhs.gov
 - Secure_Sign-In_System@acf.hhs.gov

LOGIN



Enter the secure web address in your browser
 Address line (Internet Explorer recommended)

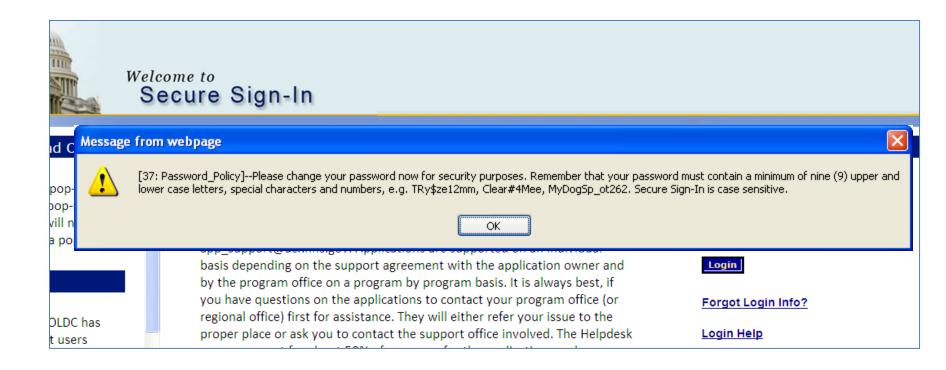
https://extranet.acf.hhs.gov/ssi/

Save the web address as a Favorite for quick access

- The Secure Sign-In Login screen displays
- Enter your user name and password, then click Login



Change your password upon first logon



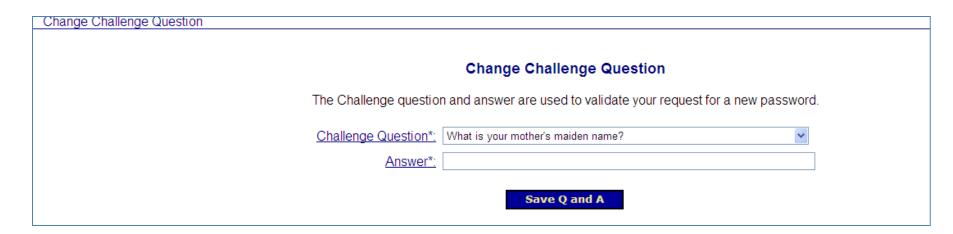
- Enter current password, a new password, and confirm new password
- Passwords must contain at least 9 characters, have one upper case letter, one number, and a special character such as \$.
- Click the Change Password button



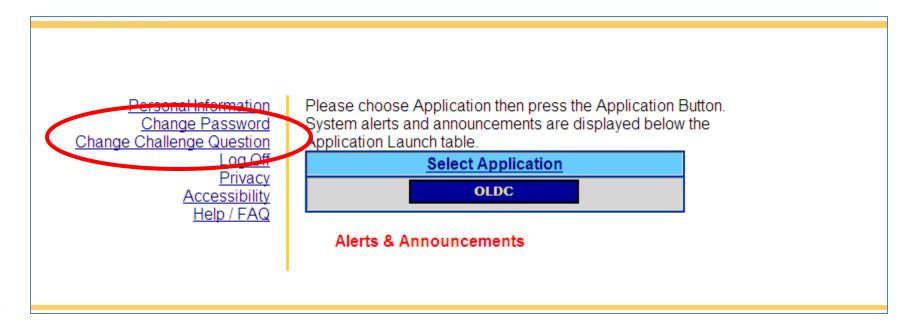
- Passwords must be changed every 60 days
 - A message prompts the user to change their password prior to the 60 days.

- If the password is not changed with the timeframe, the account is disabled for security purposes
 - Contact the Support Center to re-enable the account

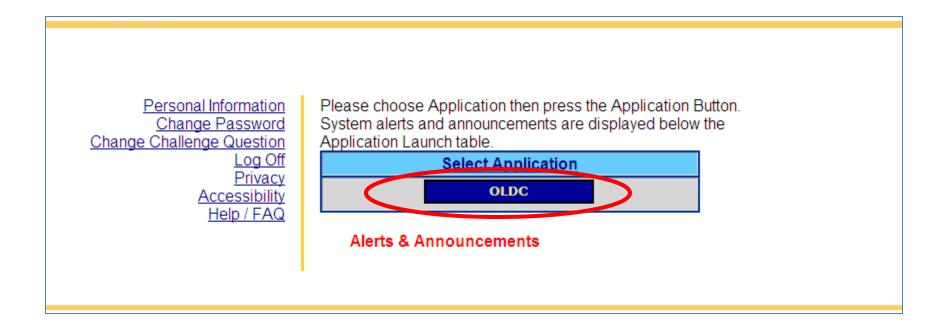
- The "Change Challenge Question" screen displays. Select a Challenge Question and enter an Answer
- Click the Save Q and A button



- The Secure Sign-In (SSI) "Home" screen displays. At any time, you may do one of the following:
 - Select Change Password to change your password
 - Select Change Challenge Question to change your challenge question or answer

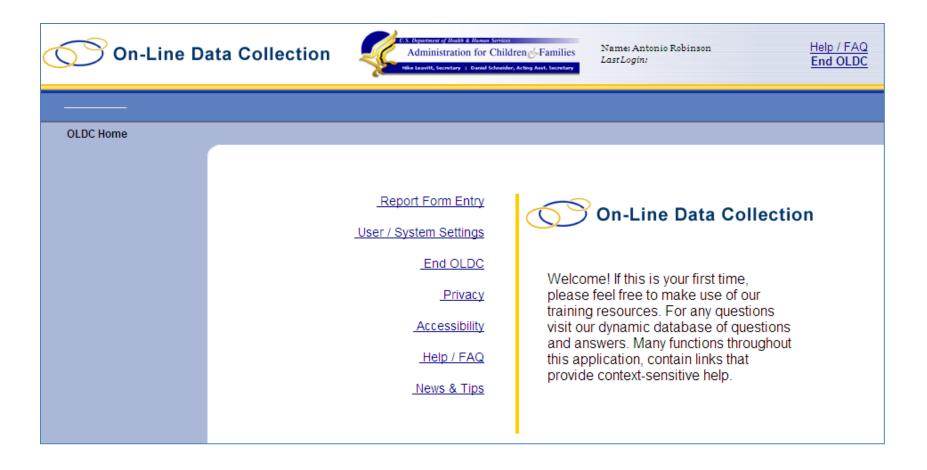


• From the SSI Home screen, click the **OLDC** button

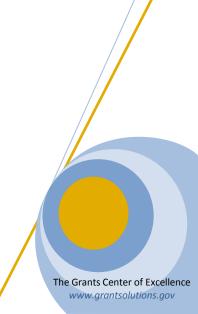


If OLDC does not open, you may have a pop-up blocker on your computer. Disable your browser's pop-up blocker to open OLDC.

The OLDC "Home" screen displays



OLDC HOME



OLDC Home

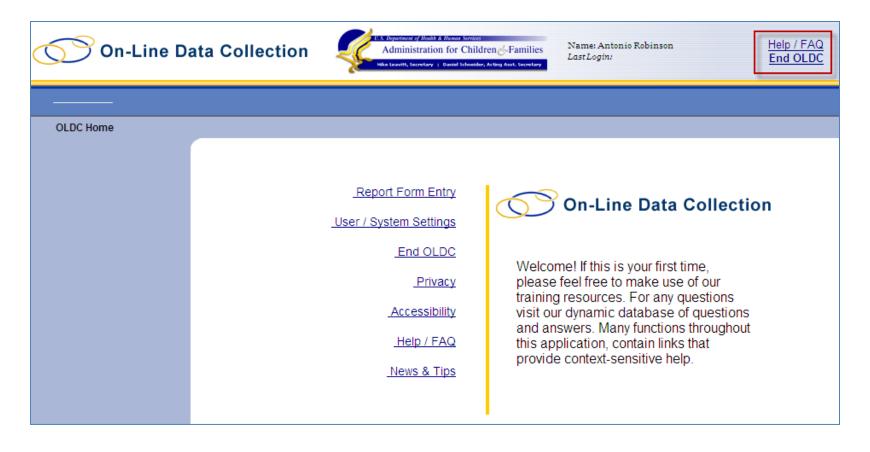
OLDC Main Menu

- Report Form Entry
 - Enter data
 - Retrieve previous or current data
- User/System Settings
 - Customize the way OLDC is used
- News & Tips
 - OLDC Documentation
- End OLDC



OLDC Home

 The top of each OLDC screen contains the links End OLDC and Help/FAQ



OLDC Home

- Navigation Links (breadcrumbs)
 - The links appear and disappear towards the top of the page as different screens are accessed
 - Click any of the links in the navigation path to return to previous screens in OLDC
 - The browser "back" button is disabled for security purposes
 - Use the Report Form Status link to navigate to the Report Form Status page (contains the report status, actions such as print or delete form, history, contacts, and a list of any attachments)

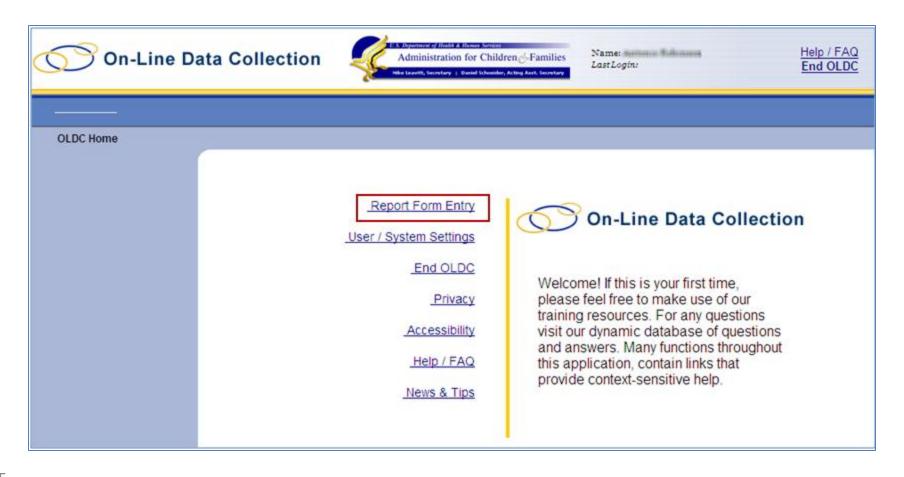


ACCESSING REPORT FORMS

The Grants Center of Excellence www.grantsolutions.gov

Accessing Report Forms

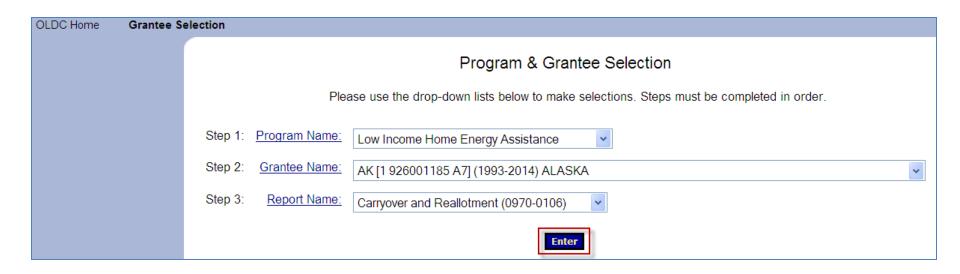
To access a report form, click the link Report Form Entry



Accessing Report Forms

The "Program & Grantee Selection" screen displays

- Step 1: Select the **Program Name** from the drop-down list
- Step 2: Select the Grantee Name
- Step 3: Select the Report Name to be created, modified, or viewed
- Click the Enter button



Report Accessing Report Forms

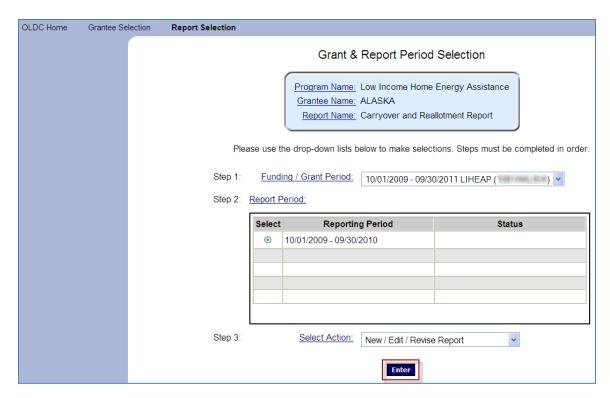
The "Grant & Report Period Selection" screen displays

 The Information box towards the top of the screen contains information based on the selections made from the previous screen



Accessing Report Forms

- Step 1: Select a Funding/Grant Period
- Step 2: Select a Report Period
 - If a report has been started, the status will display in the Status column
- Step 3: Select an Action New/Edit/Revise Report
- Click the Enter button



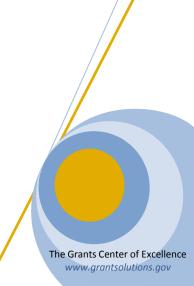
Accessing Report Forms

- Actions available under Step 3 Descriptions:
 - New/Edit/Revise: initialize a new report form, edit an existing Report Form, or create a revision for a form that has already been completed and accepted by ACF
 - Only staff with the Data Entry job type are able to Initialize a new form
 - Only staff with the role "Revise Submitted Grant Form" are able to create a revision. The original report is retained for historical reference and is not changed
 - View/Print/Status/Approve Report: view the existing report, print the report, view the report status including history and contacts

Select Action

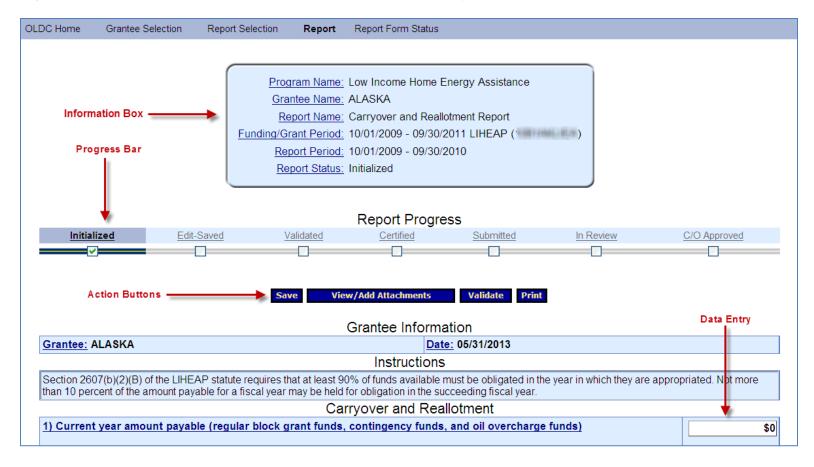
New / Edit / Revise Report View / Print / Status / Approve Report Print Latest Version (HTML) View Latest Report

REPORT FORM



Report Form: Initialize

- The New (Initialized) "Report Form" displays
- The Report screen is divided into four parts: the Information box, Report Progress bar, Action buttons, and data entry



Report Form: Initialize

 The Report Form Information box displays all the selections used to create the Report Form. Since data has not been saved, the Report Status is Initialized

```
Program Name: Low Income Home Energy Assistance
Grantee Name: ALASKA
Report Name: Carryover and Reallotment Report
Funding/Grant Period: 10/01/2009 - 09/30/2011 LIHEAP (**)
Report Period: 10/01/2009 - 09/30/2010
Report Status: Initialized
```

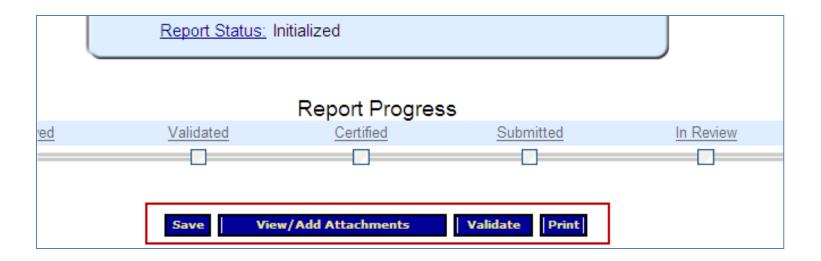
Report Form: Initialize

- The Progress bar is a useful tool for visually displaying the current status of the Report Form
- Indicates the steps that have already been finished as well as the steps that need to be taken in order to complete the submission process
 - Grantee Statuses: Initialized, Edit-Saved, Validated, Certified, and Submitted
 - Federal Statuses: In Review and C/O Approved



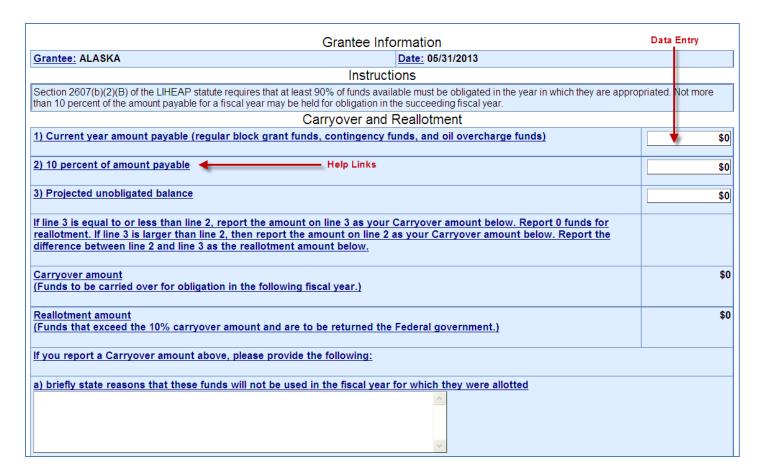
Report Form: Save

- Just below the Information box and Report Progress bar are the Action buttons
- Users with the Data Entry Job type are able to Save, View/Add Attachments, Validate, and Print the report
 - Clicking the Save button does not submit the report



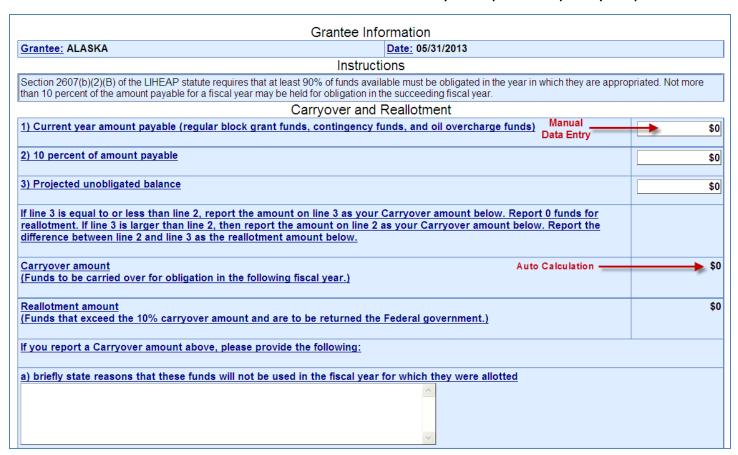
Report Form: Save

- Directly following the Action Buttons is the Report form itself
 - Click help links to view form instructions
 - Enter data in open fields



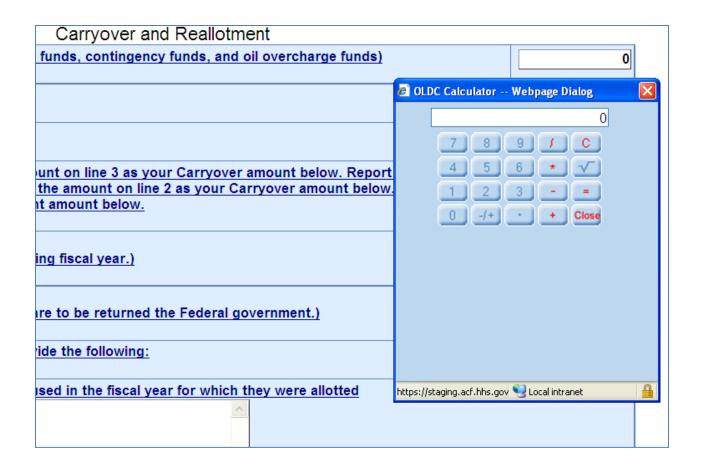
Report Form: Save

- The Report form has three types of data:
 - Manual data entry open fields where you enter the figures
 - Auto calculations closed fields that use formulas to automatically calculate figures based on numbers you input. Values calculate on Save and/or Validate.
 - Validation mathematical checks based on numbers you input and policy requirements



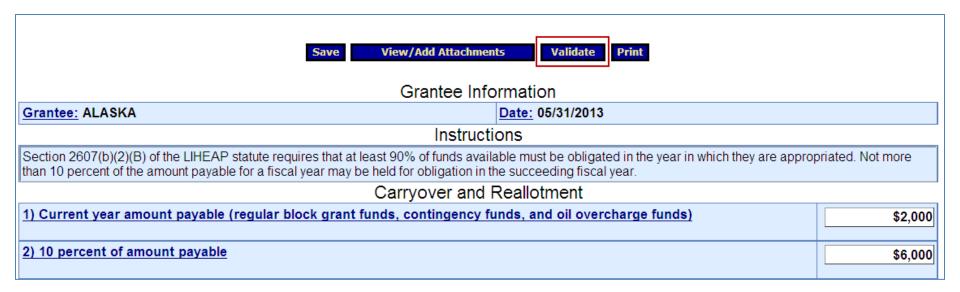
Report Form: Save

 Double-click an open number field to use the OLDC Calculator

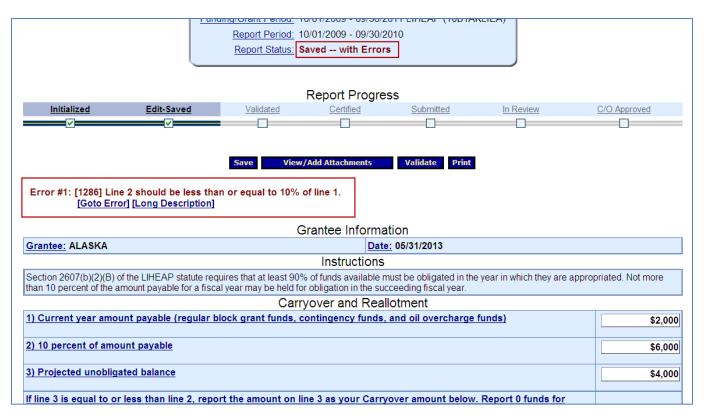


- Once data is entered and saved, the form must be validated. Validate checks the form for errors
 - Saved -- Validated: There are no errors and the form is ready to be certified
 - Validated -- with Warnings: The report form is saved and validated and there are some errors on the saved form. However, these errors are allowable and the report may still be submitted
 - Saved with Errors: An error message appears at the top of the form. Reports with errors cannot be certified and have the status "Saved with Errors". Errors must be corrected

Click the Validate button



- Reports with warnings or errors display a message with a short description of the issue just below the Action buttons
 - Click the Go to Error link to jump to the field on the screen in question
 - Click the Long Description link for more detailed information about the issue



 Resolve the error on the screen and then revalidate the Report Form



Report Form: Certify

- After a report form has been successfully saved and validated, a person with the appropriate role can Certify the report form with a digital signature.
 - When clicking the Certify button, the message "Changes made after saving this form will be lost. You have the ability to sign in the signature are by pressing the Click to Sign button This will complete your Certify process and officially sign this form." Click OK

| | | Report Status: Sa | | | | | |
|---|------------|---|-----------------------|----------------------|--------------------------|------------------------|--|
| | | | Report Progres | | | | |
| <u>Initialized</u> | Edit-Saved | <u>Validated</u> | Certified | Submitted | In Review | C/O Approved | |
| <u> </u> | | <u>✓</u> | | | | | |
| Save View/Add Attachments Validate Certify Print Grantee Information | | | | | | | |
| Grantee: ALASKA | | | <u>Date</u> | <u>:</u> 05/31/2013 | | | |
| Instructions | | | | | | | |
| | | e requires that at least 90% fiscal year may be held for | obligation in the suc | ceeding fiscal year. | e year in which they are | appropriated. Not more | |
| | | Carry | over and Real | lotment | | | |
| 1) Current year amount payable (regular block grant funds, contingency funds, and oil overcharge funds) | | | | \$2,000 | | | |

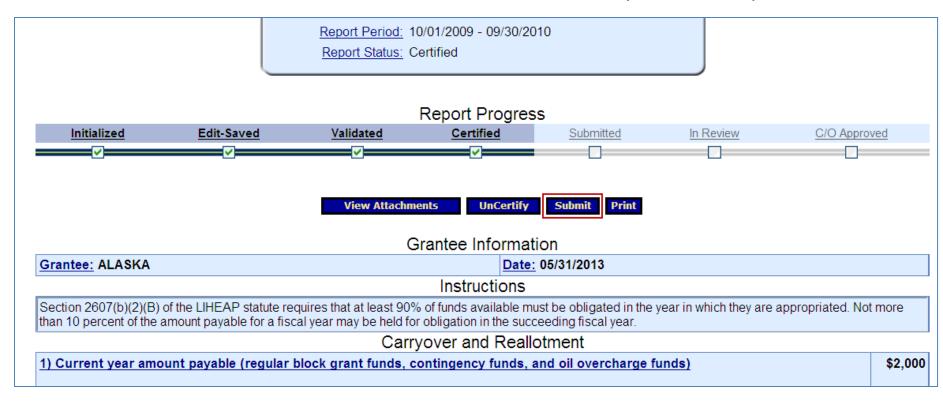
Report Form: Certify

The screen jumps to the Certification section.
 Click the Click to Sign button



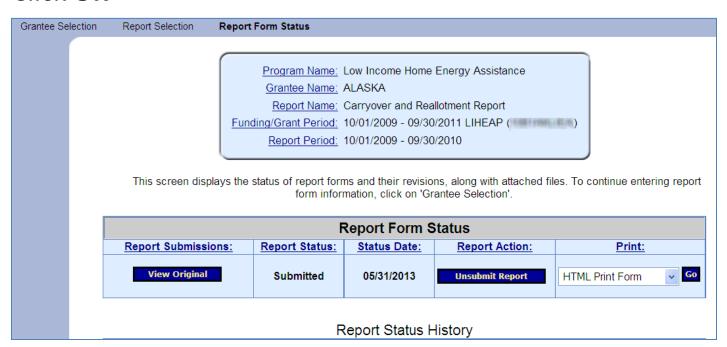
Report Forms: Submit

- When the form is electronically signed, it displays a Certified status
- An UnCertify button is available in case there is a need to return to the report for editing
- The report form is now ready to be submitted. Only a person with the role
 "Submit" has the Submit button. Click **Submit** to officially send the report to HHS



Report Forms: Submit

- The "This will officially submit your report to ACF. Do you wish to continue" message displays. Click OK
- After submitting a report form, the "Report Form Status" screen appears
 - The message "We have received your report. This page shows all reports we have received along with attachments" displays. Click **OK**



- The "Report Form Status" page contains four sections
 - Report Form Status: Contains button to View Original report or any Revisions, the Report Status, Status Date, Report Action, and Print option

| Report Form Status | | | | | |
|---------------------|---|------------|-----------------|-------------------|--|
| Report Submissions: | Report Submissions: Report Status: Status Date: Report Action: Print: | | | Print: | |
| View Original | Submitted | 05/31/2013 | Unsubmit Report | HTML Print Form V | |

2. <u>Report Status History</u>: History of all the actions taken on the report form, including Report Action, Date and Time, User Name, and Change

| | | Report Status History | | |
|---------------------|-------------------|------------------------|-------------------|----------------------------------|
| Report Submissions: | Report Action: | Date/Time: | <u>User Name:</u> | Change (if known): |
| Original | Submitted | 05/31/2013 04:23:38 PM | Oldc Test5 | |
| Original | Certified | 05/31/2013 04:17:51 PM | Oldc Test5 | Signed as Authorized Official |
| Original | Saved Validated | 05/31/2013 04:15:01 PM | Oldc Test5 | |
| Original | Saved with Errors | 05/31/2013 04:11:18 PM | Oldc Test5 | |
| Original | Saved | 05/31/2013 04:09:30 PM | Oldc Test5 | |
| Original | Saved with Errors | 05/31/2013 04:09:28 PM | Oldc Test5 | |
| Original | Saved | 05/31/2013 04:09:18 PM | Oldc Test5 | |
| Original | Saved Validated | 05/31/2013 04:09:15 PM | Oldc Test5 | |
| Original | Saved with Errors | 05/31/2013 04:03:28 PM | Oldc Test5 | |
| Original | Saved Validated | 05/31/2013 04:02:54 PM | Oldc Test5 | |

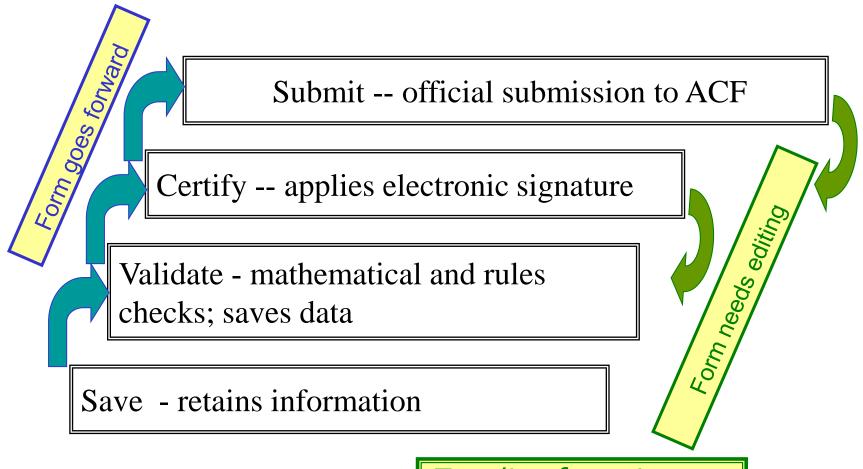
3. <u>Contacts</u>: People listed as primary contacts for the program and report

| Contacts | | | | | |
|------------------|---------------------|------------------------------|--|--|--|
| Contact Name: | <u>Telephone #:</u> | <u>E-mail:</u> | | | |
| Bala Ala | Not Available | vijip@smdi.com | | | |
| Winston Gonzalez | Not Available | winston.gonzalez@acf.hhs.gov | | | |
| ala bala | Not Available | vijip@smdi.com | | | |
| delete elete | Not Available | vijip@smdi.com | | | |

4. Remarks History: Contains any remarks added by Federal staff

| Remarks History | | | | | | |
|-----------------|------------|-------------------|----------|--|--|--|
| Remark ID: | Date/Time: | <u>User Name:</u> | Remarks: | | | |

Report Form: Submitting



To edit a form, it must be Unsubmitted and UnCertified

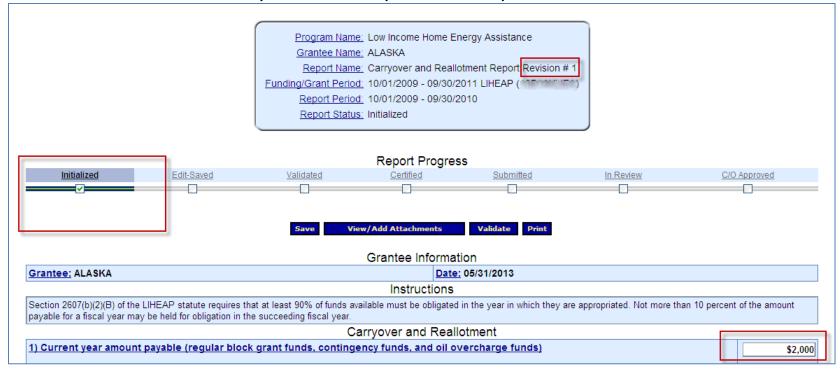
Report Form: Revision

- Once a Report Form has been Approved by HHS (Submission Accepted by HHS), a
 Revision may be created
- From the "Grant & Report Period Selection" screen, select New/Edit/Revise from Step 3 and click Enter



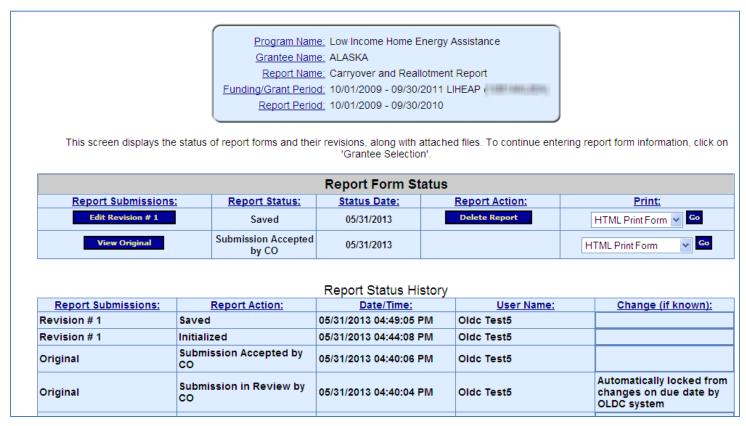
Report Form: Revision

- The "Report" screen displays. The Report Form is a duplicate of the original submission but the fields are open for data entry
- The Revision number is visible from the Information box -Report Name line
- The report submission process is the same as for the original. The form must be Saved, Validated, Certified, and Submitted



Report Form: Revision

 The original report is retained for historical purposes and may be accessed from the "Report Form Status" page



Report Form

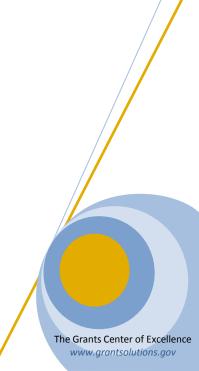
 It is important to save often. After 30 minutes of inactivity from your computer to the OLDC server, you are disconnected from the system. Any information not saved is lost. Activity includes
 Saving, Printing, Validating, Certifying, Submitting, etc.

Report Form: End OLDC

- After each use, End OLDC
 - A report form is locked or unavailable for 30 minutes when someone working on a form exits OLDC without clicking End OLDC
 - When the person who locked the form logs back into OLDC and re-opens the form, it is then unlocked

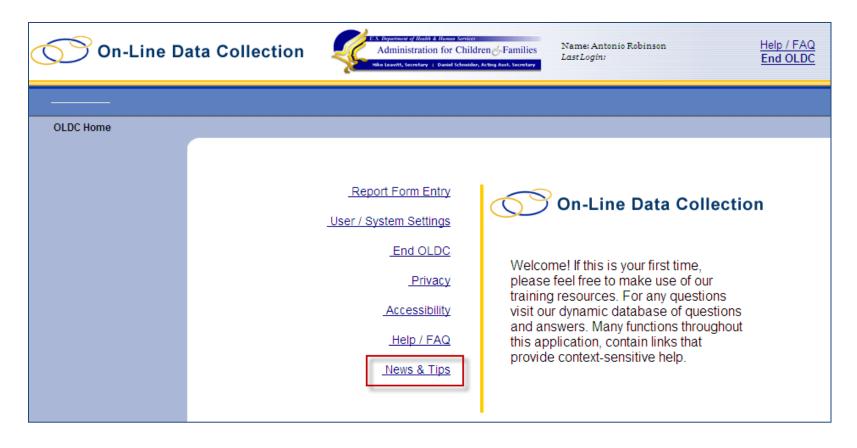


RESOURCES



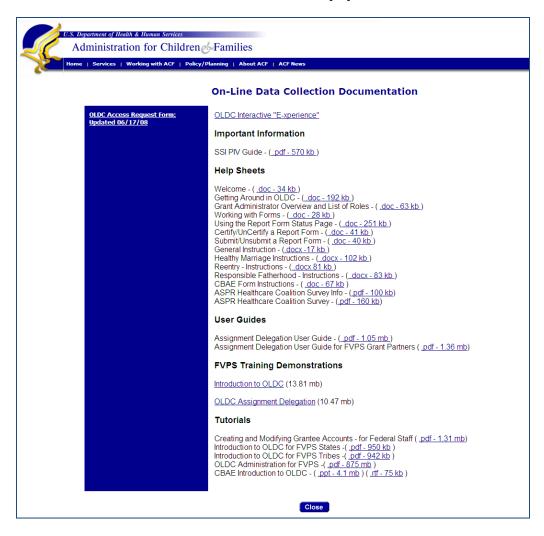
Resources: OLDC Documentation Site

 Help resources are available by clicking the News & Tips link from the Main Menu



Resources: OLDC Documentation Site

The "OLDC Documentation" site appears in a new window



Resources: Support

- The Support Center provides assistance for OLDC customers
- Support team personnel are available Monday through Friday 8 a.m. to 6 p.m. ET
- app_support@acf.hhs.gov
- 866-577-0771